

Safe, Affordable Housing

Without a stable place to live, it's hard to move forward in life. YWCA Vancouver provides safe, affordable housing options – from short-term hotel stays to longer-term housing for single mothers and their children.

131 women and children made their home at Vancouver's Semlin Gardens and Langley's Fraser Gardens. These single mothers and their children benefited from safe, affordable housing and the support of a YWCA Community Development Worker.

YWCA Munroe House provided refuge and services to **143 women and children** escaping family violence. Along with housing, emotional support, advocacy and court accompaniment, art/play therapy is provided to children and youth who have witnessed or experienced abuse.

28 pregnant and parenting women dealing with addiction found transitional shelter at YWCA Crabtree Corner Housing. This accommodation, combined with the integrated services at YWCA Crabtree Corner, provides a solid foundation for stable parenting and healthy children.

The YWCA Hotel proved it was "worth checking into" by providing **45,409 room nights** of comfortable and affordable accommodation to travellers and locals. **23,113 subsidized room nights** were provided to those needing emergency or temporary shelter – women in crisis, families in transition, seniors and others marginalized by the current housing market.



In October 2009 YWCA Munroe House, the first second-stage transition house that opened in Canada, marked 30 years of supporting women leaving abusive relationships.

Connecting People to Employment

YWCA Vancouver offers nine employment programs throughout Metro Vancouver that help women and men find meaningful employment and career satisfaction. Mentorship, workshops, hiring fairs and much more are offered, with specialized services available for professionals, immigrants, women and youth.

741 women and men accessed YWCA Career Services on the North Shore, benefiting from a range of job search assistance and career decision-making programs, one of which is the Professional and Technical Workers Program for immigrants.

A total of **3,974 youth** visited YWCA Career Zone in Downtown Vancouver or One Stop Career Shop for Youth on the North Shore. Both centres work with young women and men ages 15 to 30, providing employment counselling, workshops, mentoring opportunities and events such as hiring fairs.

2,760 women and men were helped at the YWCA Employment Resource Centre in South Vancouver, accessing a wealth

of resources and referrals, as well as one-to-one case management.

112 women of all ages received assistance in connecting to meaningful employment through YWCA Focus at Work.

142 women participated in YWCA Connect to Success, where women entering or re-entering professional careers were matched with mentors – professional women working in their fields who can share experience and insight.



A new partnership between YWCA Canada and YMCA Canada, the Youth Eco-Internship Program (YEIP), introduced in 2009, places youth in paid internships that focus on the environment and sustainability.

Dona (left) and Felipe participate in the YWCA World Beat program, a music-centred life skills and career exploration program that helps young immigrants adjust to life in Canada.

In partnership with RONA, VANOC, Service Canada and Tradeworks Training Society, the YWCA trained 14 women in carpentry in 2009. During their work experience, the women built wood objects used during the Olympic Games.

IN 2009, MORE THAN 54,000 LIVES WERE TOUCHED BY YWCA VANCOUVER

A Safe Haven in the Heart of the Downtown Eastside

Crabtree Corner Family Resource Centre provides programs and services for families who need them the most. Integrated services – early learning and care for children, transitional housing, food, clothing and parenting support – help build better futures for women and children in one of Canada's poorest neighbourhoods.

In 2009, Crabtree Corner food programs served **30,700 plates** of hot, nutritious food to needy families.



A Healthy Start for Children

The quality of care children receive when they are young affects them for life. YWCA Vancouver operates four licensed early learning and care centres that provided quality affordable care to **316 children** whose families have diverse backgrounds and needs.

YWCA Crabtree Corner provides a healthy and secure environment to children in the Downtown Eastside. YWCA Emma's Early Learning and Care Centre helps young mothers finish high school while providing a safe, stimulating learning environment for their children.

YWCA Citygate Early Learning and Care specializes in integrating children with special needs, so children of all abilities learn together. Leslie Diamond Early Learning and Care Centre is located in the heart of downtown and provides care for families balancing the challenges of working and parenting.

Support for Families in Need

Support for single mothers is a key focus for the YWCA. These families have the lowest incomes, the highest poverty rates and many barriers to economic independence. The **321 women and children** touched by YWCA Single Mothers' Services had access to weekly support groups where children are cared for while mothers share information, resources and support.

311 families received hampers of food and gifts through the YWCA Presents of Peace program, bringing the holidays alive for the families who access YWCA community programs.

YWCA Vancouver's Legal Educator program enabled **418 women** to access legal advice, support and workshops on important issues like custody and access, employment rights and much more.



Recognizing Women Who Inspire

950 individuals were in attendance for the YWCA Vancouver Women of Distinction Awards on June 3, 2009. **54 exceptional women** were honoured for their contributions to the health and future of our community, and **six workplaces** were recognized for supporting the wellness and diverse needs of their employees.

Finding Balance through Health + Fitness

19,271 women and men made **271,000 visits** to the YWCA Health + Fitness Centre, the YWCA's co-ed fitness facility in the heart of Downtown Vancouver. With an ozonated pool, the latest in cardio/weight equipment and innovative programming, this state-of-the-art facility helps hundreds of people 'find their balance' every day, while membership fees help fund YWCA programs and services.

YWCA Vancouver believes that everyone should have access to the benefits a healthy, active lifestyle brings, which is why **50 annual memberships** were subsidized for people in need, and **5,450 free visits** were provided for clients in YWCA community programs.

Inviting Community Involvement

More than **21,000 volunteer hours** were provided by **547 individuals** throughout Metro Vancouver. The youngest volunteer was 10, the oldest was 90 and our longest-serving volunteer has been working with us since 1975.



1. The Welcome to My Life program helps Grade 7 girls make the difficult transition to high school.
2. The YWCA's early learning and care centres provide stimulating, caring environments where children thrive.
3. New immigrant single moms like Feruza (centre, in red) meet once a week at the YWCA to share resources and information.
4. Children from Crabtree Corner in the Downtown Eastside learned where food comes from during a visit to the YWCA Rooftop Garden, which grows organic fruits and vegetables for the meal programs at Crabtree.



Message from the Chair and CEO

With the support of our donors, partners and staff, YWCA Vancouver touched the lives of more than 54,000 people throughout Metro Vancouver in 2009. From single mothers to jobseekers to families of every kind, YWCA Vancouver continues to provide integrated services that help many people in our community build better lives and achieve economic independence.

Due to prudent financial management, careful monitoring and diverse funding sources, the YWCA was able to protect crucial programs and services. The economic downturn in 2009 proved challenging for many YWCA clients, particularly for those in our employment programs. The YWCA offers employment centres across Vancouver and the North Shore for women, men and youth, and in 2009 these centres saw a surge in clients. Jobseekers attended our programs in droves,

while employers suspended hiring. It was certainly a stressful time for our clients.

Though many jobseekers were affected by the economy, youth were definitely the hardest hit. In the summer of 2009, Statistics Canada reported that the youth unemployment rate was 16%, more than double the adult rate.

Our staff dealt with this employment crisis by teaching clients to move beyond the traditional means of getting jobs, and offering them additional supports like access to other YWCA programs and services.

As many of you know, the YWCA does significant advocacy work around early learning and care for children. The period from birth to age six is extremely crucial to child development, when children most need stimulating, nurturing and caring environments.

In 2009, UBC's Human Early Learning Partnership (HELP) released a report called 15 by 15: A

Comprehensive Policy Framework for Early Human Capital Investment in BC, which outlines the value of early child development as critical to British Columbia's long-term social and economic success. The report outlines a bold new family policy framework that will support the BC government's goal of reducing child vulnerability from the current level of 29% to 15% by 2015.

Over the years, the YWCA has worked closely with HELP to support a research-based approach to advocacy on fundamental issues such as access to quality early learning and care for all children. We are pleased to endorse HELP's new vision for smart family policy that will address the needs of BC's children and families while creating spectacular economic returns, with the benefits to society outweighing the costs by 6 to 1.

Also, in 2009 we were delighted to receive funding from Western Economic Diversification Canada as part of Canada's Economic Action Plan to upgrade our Health + Fitness Centre. The YWCA received

a substantial grant to improve the functionality of our locker rooms, as well as for repairs to the building envelope, the replacement of gym flooring and a lighting replacement for more sustainable lighting in our pool area. As our facility is now 15 years old, we are pleased that this funding will allow us to better serve our members and the community. The renovations are now complete and we invite you to visit our beautiful, revitalized centre!

We extend our heartfelt thanks to the many volunteers and donors who give generously of their time and financial resources to help us succeed. We look forward to the exciting activities that 2010 will bring.

Janet Austin
CEO

Verna Magee-Shepherd
Board Chair

Thank you to the thousands of donors throughout Metro Vancouver who support and make possible YWCA Vancouver's vision to touch lives and build better futures for women and their families through advocacy and integrated services that foster economic independence, wellness and equal opportunities.

With your help, the YWCA touched the lives of more than 54,000 people throughout Metro Vancouver. Special thanks to the following donors.

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